



## ADVANCED CODRIVER ASSISTANCE CENTRE

AAA - ANYTHING! ANYTIME! ANYWHERE!>

### Admin & App Support

Our dedicated App Support Team is there to assist with any app support queries you may have, to help walk you through the set up process or to manually update info on your behalf if you are having trouble. You can contact them on:

**Email:** Admin@TrackBox.World  
Info@CoDriver.World  
**Tel:** 08616 23646 / ADMIN  
**Cell:** 083 799 1916



ANYTHING!  
ANYTIME!  
ANYWHERE!>

TRACKBOX  
TECHNOLOGIES PTY LTD





## Getting Started

To make full use of the Advanced CoDriver Assistance Centre, you need start by creating a MyVault Account and downloading the TrackBox App.

Join a community of people that care about keeping South Africa safe. Join TrackBox and connect with emergency services whenever you need help. Your personal information will allow us to quickly activate emergency services for you, anywhere, anytime!

- Download the TrackBox app from either the iStore or Google Play. Once automatic installation is complete, select **open**.



## Register

- Follow the prompts and allow all requested permissions.
- Select **Register**, and enter your Name and Surname, Date of Birth, Mobile number and Email, and click **Register**.
- Next, complete your registration by entering a new password of your choice, and providing answers to two security questions. Click **Submit**.



- **Note:** If you have already created a MyVault account, select **Login**, and enter the username and password you chose during the MyVault account setup process.



## Upgrade to Premium

- Select **'Upgrade to Premium'** on the home screen.



- Select the **Premium membership**
  - Choose your province.
  - Click on **'Search for ERPC'**.
  - Search for **'Monitor Administrators'** or your **Preferred Monitor Broker**.
  - Select **Acknowledge**, Select **Checkout**.
- Who will pay? Select **'Someone Else'**
- In the name section, enter **'Monitor Insurance'**, select **Search**.
- Select **'Send Request'**.
- Reopen the app. You will now see your preferred broker logo, or a Monitor logo and have full access to **TrackBox Premium**.



## That's it

You will now be able to request assistance for **Anything! Anytime! Anywhere!** directly from your TrackBox App.



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